



PRÉSENTATION

“Above All We Care”

Sustainably Committed and Responsible

It is with immense pleasure that we welcome you to the world of Coquille Bonheur and present our service proposal.

For nearly twenty years, Coquille Bonheur has distinguished itself through its remarkable ability to adapt to changes and challenges inherent in the tourism sector. Driven by a perpetual quest for excellence, we have always strived to offer high-quality services, ensuring the satisfaction and loyalty of our esteemed clients and valuable partners. Today, Coquille Bonheur is a thriving and prosperous company, supported by a talented team and dedicated collaborators who work together to enhance and promote the appeal of Mauritius.

Our unwavering commitment to quality and innovation has earned us several prestigious awards, including the esteemed title of "DMC of the Year" and the Gold Distinction in the Sustainable Tour Operator Award of Mauritius.

Our offices, exclusively owned by Coquille Bonheur, have been designed with the vision of anticipating future challenges and providing an optimal work environment for our teams. With proven expertise, exceptional adaptability, and strategic partnerships, we have supported the growth of numerous industry players by offering them customized and highly efficient solutions.

Our commitment to flawless service is reflected in a strict "Zero Tolerance" policy regarding complaints. We rigorously adhere to current regulations, ensuring a service of exemplary reliability that meets the highest industry standards.

An integrated management system allows us to ensure rigorous monitoring of the quality of our services. We are committed to "getting it right the first time," from booking to the client's departure. Our "Modus Operandi" and "Zero Complaint" approach foster an optimal customer experience, thereby strengthening loyalty and attachment to our brand. A satisfied client naturally becomes an enthusiastic ambassador, sharing their positive experience and contributing to the reputation and prosperity of our partners.

We firmly believe that choosing a DMC is based on fundamental values such as reliability and trust. Coquille Bonheur embodies this promise with rigor and dedication. If you are looking for a partner capable of bringing real added value in a highly demanding industry, we invite you to place your trust in us. We are confident in our ability to fully meet your expectations and honour our commitments with the utmost diligence.

We remain at your complete disposal for any additional information and look forward to the opportunity for a fruitful collaboration.

Best wishes

A handwritten signature in black ink that reads "Christian Lefèvre".

Christian Lefèvre, (CILT,
FMloD, MBA) Managing
Director





Christian Lefèvre
Founder and Owner of Coquille Bonheur

In the grand theatre of Mauritian tourism, there are those who see beyond the postcard-perfect beaches. Christian Lefèvre, the founder of **Coquille Bonheur**, is one of them. A pragmatic visionary, he embodies the dual ambition that defines great builders: the drive for development and the respect for the soul of a place.

Through Coquille Bonheur, a pioneer of responsible tourism in Mauritius, Christian Lefèvre has shaped an approach that goes against the grain of standardised tourism. In the face of the rise of all-inclusive packages, he advocates for authentic and meaningful travel, emphasizing cultural immersion and local development.

His belief? Travel should not be just a commodity, but a driver of sustainable development. Long before sustainable tourism became a trendy concept, he had already made it his philosophy: every tour is a unique experience, where encounters and sharing take precedence over mass tourism.

As a visionary, he has trained an entire generation of professionals in Mauritius and the Indian Ocean, emphasizing the importance of fair and community-based tourism. Mauritius has unique potential, but its industry is slow to embrace a more responsible vision, he laments.

For him, the future lies in authentic local experiences, the recognition of local stakeholders, and a focus on quality over quantity. Lowering prices is not the way to guarantee excellence, he warns.

After more than forty years in the industry, his legacy is a vision of travel that prioritises people over profit, proving that excellence and social commitment can go hand in hand. Local small businesses are not just extras; they are key players, he insists, convinced that the tourism of tomorrow will be community-driven, fair, and sustainable.

MARKET POTENTIAL AND OUTLOOK

Coquille Bonheur, an award-winning company and the leading DMC in Mauritius for cruise lines, MICE, as well as high-end and premium tour operators, offers a seamless, elegant, and impeccably high-quality service, available 24/7.

We have fully integrated your company's strategic vision and understand that competitive pricing is a key driver of its success. Your company has legitimate ambitions for sustained and significant growth in this sector. This dynamic is entirely achievable by relying on a trustworthy DMC and rigorous management, fundamental elements to support an expansion driven by inspiring marketing strategies. This approach fosters a shift toward creative, flexible synergies based on knowledge and innovation.

Mauritius' tourism sector experienced steady growth before the pandemic and continues to revitalise itself today. Convinced that travel is deeply rooted in people's cultures and values, we firmly believe in its resilience. As a major industry player, your company should benefit from Mauritius' ongoing efforts to expand and diversify the industry's value proposition and target market segments.

Coquille Bonheur is fully committed to supporting your development strategies. We provide operational assistance through our privileged network of hotels offering competitive accommodation rates and exclusive deals, as well as through our strong relationships with local authorities, facilitating the implementation of marketing campaigns and sales optimization.

With our expertise in Comoros, Zimbabwe, Tanzania, and Seychelles, we are confident that Coquille Bonheur is the ideal partner to support your expansion. We adapt and align with our partners based on their strategies, pricing competitiveness requirements, technological innovation needs, service efficiency expectations, and booking process optimization.

Above all, your clients' experience remains our top priority, with safety and quality standards strictly upheld at every step.

PRESENTATION OF COQUILLE BONHEUR

Christian Lefèvre is the founder of Coquille Bonheur, a Destination Management Company (DMC) committed to sustainable tourism in Mauritius. With extensive experience gained in Comoros, Zimbabwe, Tanzania, Seychelles, and Mauritius, he has held multiple executive leadership positions, developing a deep expertise in tourism management. His keen attention to detail, passion for marketing, and exceptional branding skills make him a visionary and influential leader. With over 40 years of experience, he has mastered the intricacies of the tourism industry.

Throughout his career, Christian Lefèvre has served on numerous advisory boards in tourism and business, both regionally and across Africa. In 2014, he was appointed Chairman of the Mauritius Tourism Authority by the Mauritian Cabinet of Ministers. In December 2019, he was honoured with the prestigious CEO of the Year award at the Africa Leadership Awards. He currently serves as the President of Friends in Tourism (F.I.T.), an association dedicated to tourism development and is a Board Member of the Mauritius Tourism Authority.

Founded in October 2006, Coquille Bonheur was built on a clear vision: delivering an unparalleled customer experience while prioritising the well-being of its employees. The company thrives on service excellence, authenticity, personalisation, flexibility, and a relentless focus on performance. At its core, Coquille Bonheur is driven by a strong commitment to sustainable development and social responsibility.

After 18 years of success, Coquille Bonheur remains a key player in the industry. With multiple awards and strategic partnerships with renowned international tourism operators, the company continues to uphold its values of excellence and quality.

WHY CHOOSE COQUILLE BONHEUR ?



- We offer 5-star services at unbeatable rates.
- We are a strong team, dedicated to service excellence for our clients.
- We pay close attention to detail at every level of service.
- A dedicated multilingual concierge advisor, always attentive to your needs.
- Our market reputation is constantly growing.
- We regularly receive recognition and awards from our partners.
- We have a modern fleet of vehicles and stand out with a differentiated offering.
- Discretion in handling sensitive or VIP cases is our motto.
- Our key distinctive asset: our "Can-Do" attitude.



- Our greatest asset: Our 80+ employees.
- Our top priority: Our clients.
- Exemplary quality management with ISO 9001:2015, MS:165, and GSTC certification.
- Strict processes and procedures, with comprehensive documentation and dedicated training.
- Ongoing training programs for our teams.
- We provide personalized attention from the client's arrival to departure.
- 24/7 airport meet & greet service.
- We are available 24/7, with dedicated emergency numbers.
- Our philosophy is to continuously offer our clients a truly enriching vacation experience, a privileged opportunity to discover the authenticity of a destination.
- Complete Care & Support
- At every moment, our commitment remains the same: "Supporting you above all."

OUR TEAM

CB has carefully selected a dedicated team of 80 local and international professionals, each possessing extensive experience in their field and a genuine passion for the destination. Every staff member is qualified and has practical experience in the hospitality and tourism sector.

All staff, including guides and drivers, wear a uniform and undergo regular comprehensive medical examinations. All guides and drivers are fully bilingual in English and French, and the majority speak a third language.

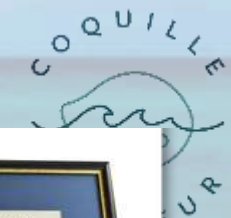
The staff embodies the values and philosophy of the company, which are at the very heart of its operations. We continue our ambitious training programs to enhance our employees' expertise on local products while ensuring excellence in quality and service.

CB continues to foster pride in its team, whose true strength lies in its human capital. Our collaborators represent our most valuable resource and are the key to our success. We also engage a network of freelancers, especially for our seasonal activities and during peak periods.

The success of our team is a priority. CB is convinced that skill development through a high-level professional training program will enable them to consistently achieve excellence. Our training is provided by Positive Management Ltd in partnership with the HRDC Training Institute and is approved by the Mauritius Qualification Authority (MQA).



RECOGNITIONS & REWARDS



- ❖ Certificate of Completion - The Code's E- Learning - 2024
- ❖ Golden Dodo 'Valuable Partner Award' from Air Mauritius - 2024
- ❖ MS 165:2019 - Sustainable Tourism Management System (Blue Oasis) - 2023
- ❖ Gold Distinction Award Category of Tour Operator and Tour Guide of the Sustainable Tourism Mauritius Awards - 2022
- ❖ Thompsons Holidays Preferred Supplier - 2018
- ❖ Mauritius Best Employer Brand Awards - 2018
- ❖ Susie Freeman Travel - Outstanding Services Award 2008 - 2018
- ❖ Thompsons Holidays South Africa- 2017
- ❖ Ile Maurice Tourisme Awards - Voted Best DMC 2017
- ❖ DMC Platinum Award - 2016
- ❖ Recognition of exceptional accomplishment by stopping the "swimming with the Dolphins" activity - Ile Maurice Tourisme info - 2015
- ❖ DMC of The Year 2014- Ile Maurice Tourisme Info – 2015
- ❖ Outstanding Service - Mauritius Holidays Direct – 2015
- ❖ Excellent Partnership- Mauritius Holidays Direct – 2014
- ❖ Outstanding service- Susie Freeman Travel – 2013
- ❖ Dmc of the year- Cullinan Outbound Tourism – 2012
- ❖ Recognition of outstanding service by Bao Communication – 2011
- ❖ Best DMC - Thompsons Holidays South Africa – 2010
- ❖ Movenpick Best Seller Gold Award for the year 2009 – 2010
- ❖ Service Excellence Award 2008, 2009 & 2010 - Costa Croisières
- ❖ Exceptional DMC Award for the Indian Ocean in June 2007 – Wildlife Safari



Services & Commitment

Since its founding 19 years ago, our company has placed sustainability at the heart of its mission, guided by an ethical and responsible vision.

As an employer committed to equal opportunities, we promote a balanced distribution of our workforce, with 50% women and 50% men. This diversity enriches our organization and enhances our performance by valuing the multiplicity of perspectives.

Faithful to our commitment, we work to preserve the natural and cultural heritage of Mauritius while adopting respectful and sustainable practices.

Our commitments revolve around three major axes:

1.Environmental Conservation: We implement initiatives aimed at protecting and preserving local ecosystems.

2.Renewable Energy: We actively encourage the use of renewable energy sources to reduce our ecological footprint.

3.Community Engagement: We work closely with local communities to promote sustainable development and improve living conditions.

Driven by these values, we pursue our mission with determination, convinced that sustainability is a crucial lever for a better future.



Coquille Bonheur had the honor of receiving the first Gold Distinction at the Sustainable Tourism Mauritius Awards, a prestigious recognition that celebrates our unwavering commitment to sustainable and responsible tourism.

Furthermore, obtaining the MS 165:2019 certification issued by the Mauritius Standard Bureau attests to our compliance with the highest standards of sustainability and responsibility. We are also certified by the GSTC (Global Sustainable Tourism Council). More than just a label, this certification represents international recognition of our commitment to meeting the most rigorous standards in sustainability, environmental preservation, and social responsibility.

As a member of The Code (Code of Conduct for the Protection of Children from Sexual Exploitation in Travel and Tourism), we are part of a multi-stakeholder initiative aimed at raising awareness, providing tools, and supporting the travel and tourism industry to prevent the sexual exploitation of children.

Our Commitment



Coquille Bonheur

The Excellence of Responsible Tourism in Mauritius



A Sustainable and Authentic Journey

Discovering Mauritius with **Coquille Bonheur** means experiencing an immersive journey that combines sustainability, authenticity, and excellence. Winner of the **Mauritius Sustainable DMC Gold Award 2022**, our company is committed to harmonizing tourism, culture, and the environment through eco-friendly excursions such as tree planting, dining with locals, and participating in local festivities.

Uncompromising Quality and Service

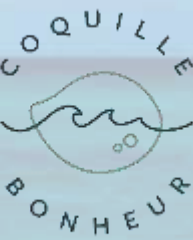
We guarantee **personalized support** and collaborate with partners who adhere to **a strict quality and safety charter**. Our exclusive tours provide a **premium service**, including private drivers and guides, privileged welcomes, and continuous assistance.

Authenticity at the Heart of Our Approach

Our local network enables us to offer experiences deeply rooted in Mauritian heritage. **Traveling with Coquille Bonheur means choosing exceptional tourism**, based on respect, sharing, and wonder.



COMMITMENT TO EXCELLENCE AND QUALITY



At **Coquille Bonheur**, quality is at the heart of our commitment. Our top priorities for our clients are impeccable service, authenticity, personalized attention, a proactive approach, great flexibility, and a constant pursuit of excellence. We are committed to offering our clients an unforgettable experience, making their stay in Mauritius a true dream.

As a **Destination Management Company (DMC)**, we are proud to be certified **ISO 9001:2015**, **MS:165**, and **GSTC**. These certifications reflect our commitment to rigorous international quality standards, ensuring excellent service and continuous improvement of our processes.

We have implemented a **rigorous quality management system**. To ensure a consistent and optimal service, we have established **quality assurance procedures** that guarantee every client benefits from the same level of excellence. Our high standards apply to all our staff, who operate under strict protocols aimed at maintaining flawless quality in all circumstances.

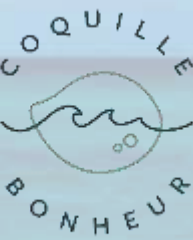
Our internal procedures and processes include:

- **Recruitment & Integration**
- **Training & Development**
- **Quality system record control**
- **Health and safety requirements**
- **Cyclone action plan**
- **Management review**
- **Quality procedures manual**
- **Documentation and quality system control**

Thanks to these initiatives, Coquille Bonheur has established itself as a benchmark in quality management and customer satisfaction, ensuring exceptional services at every stage of the journey.



AN AUTHENTIC AND WARM WELCOME EXPERIENCE



Welcome to us, welcome home!

From the moment you arrive at the airport, our team welcomes you with the warm smile of Mauritian hospitality, offering you a first taste of the island's charm and a true feeling of "coming home."

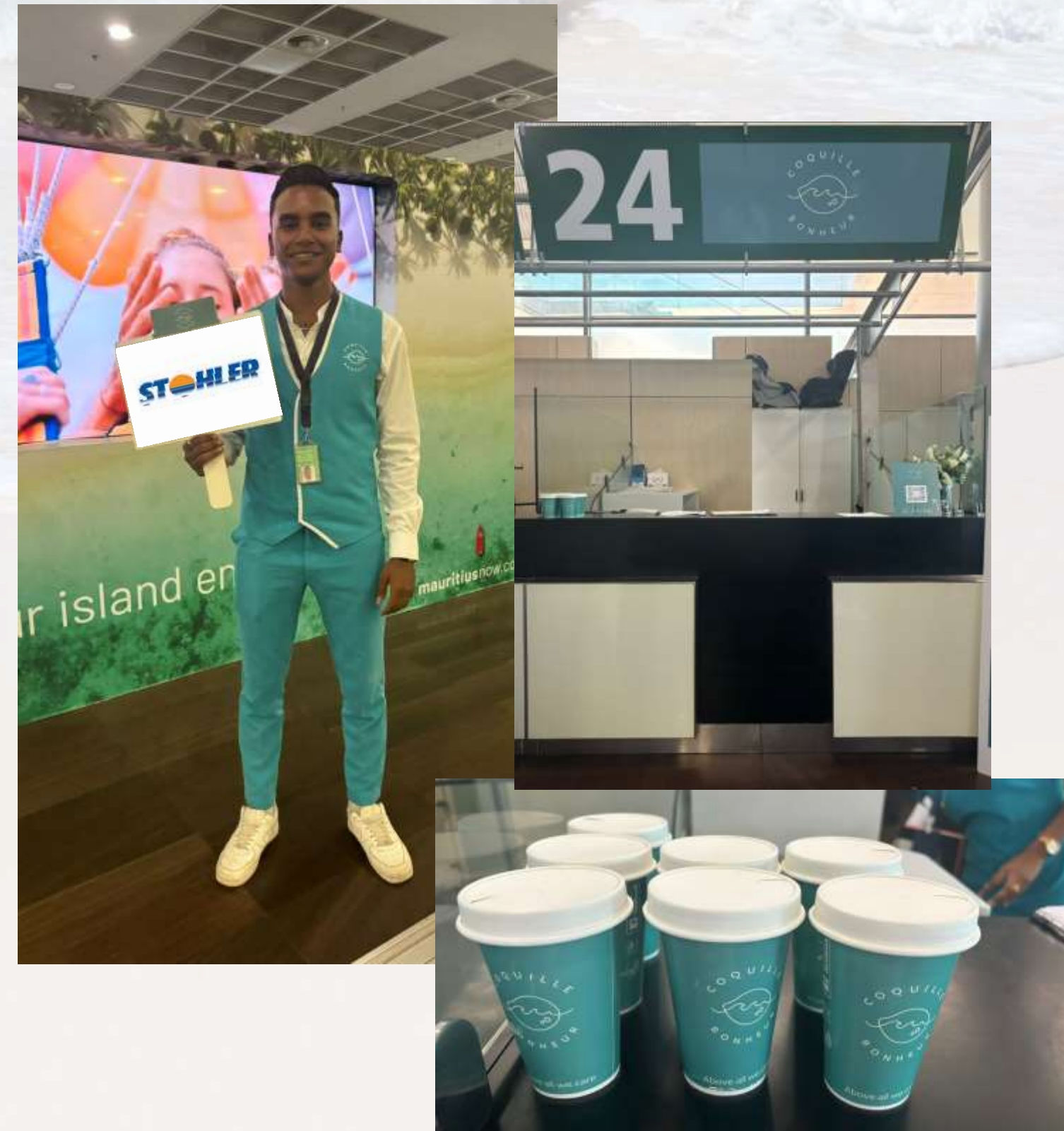
With our cultural expertise and attentive service, we anticipate and meet your every need with professionalism and care.

Our Welcome Services:

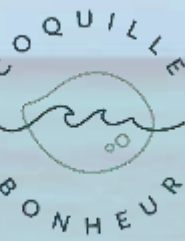
- ✓ Dedicated counter (Number 24)
- ✓ Personalized welcome and assistance for a smooth start to your stay
- ✓ A passionate and professional team always at your service
- ✓ Complimentary welcome pack offered with a smile
- ✓ Eco-friendly gifts from local brands, for a special and authentic touch
- ✓ Fresh water served in an eco-friendly paper cup or recyclable bottle
- ✓ Free porter service to your vehicle
- ✓ Wi-Fi connection available in our vehicles
- ✓ Dedicated departure assistance, for a seamless and stress-free end to your stay

We have adopted a "zero paper" approach. Upon arrival at the airport, we will collect the clients' WhatsApp number. Our representative will then send a "welcome letter" via WhatsApp and arrange a meeting at the hotel at a date and time of their choice.

We are committed to making your arrival and departure as smooth, pleasant, and memorable as possible.



AN AUTHENTIC AND WARM WELCOME EXPERIENCE



First Day

- Transfer with a brief introduction to Mauritius.
- Meeting with our representative to ensure a pleasant stay and gather initial feedback.
- Information on cultural events, restaurant recommendations, and excursion suggestions provided via tablet—without an intrusive approach.
- Follow-up with clients who were unable to attend the meeting.



During the Stay

- Personalized assistance and 24/7 availability.
- Management and follow-up of client requests and concerns.
- Rapid intervention in case of major issues, with tailored solutions.
- Continuous availability of our representatives.

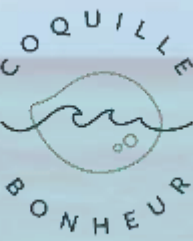
Before Departure

- Verification of flight schedules.
- Departure time communicated via WhatsApp 24 to 48 hours in advance.
- Transfer to the airport with assistance up to check-in.



Transfer Service with Guide Drivers

VEHICLE FLEET



We offer a comprehensive range of vehicles tailored to meet all your needs, with an exceptional transfer service



Each journey is handled by a professional driver-guide, ensuring in-depth local knowledge and a personalized service for a smooth and enjoyable travel experience.

- 1. Traditional Vehicles** – A wide selection of standard and elite category cars.
- 2. Hybrid Vehicles** – Eco-friendly solutions combining thermal and electric engines to reduce emissions and save fuel.
- 3. Luxury Vehicles** – Premium models that blend comfort and elegance for an exceptional ride.
- 4. Minivans & Coaches** – Perfect for group transportation and long journeys, offering maximum space and comfort.



CUSTOMISATION & VISIBILITY

- ❖ Branded vehicle signage for a strong identity.
- ❖ Identification badges for airport staff.
- ❖ Dedicated signage and displays for optimal visibility at the airport.
- ❖ Embroidered refreshing towels, personalized water bottles, and bespoke gifts for a unique touch.



Jet Prime Lounge



Avoid the Airport Rush & Indulge in Absolute Luxury with Coquille Bonheur's Exclusive Jet Prime Terminal & Hangar

The Jet Prime Lounge offers an ultra-luxurious travel experience, blending comfort and elegance for both commercial and private flight passengers.

- **Exclusive Access** – Experience the finest in airport hospitality.
- **Door-to-Door Service** – From the aircraft door to your final destination, we handle every detail of your journey.
- **Zero Stress** – Our experts manage all formalities while you relax.
- **Exquisite Dining** – Enjoy gourmet meals paired with fine wines and champagne.

Travel with peace of mind and elegance in an exceptional setting.



OUR EXCURSIONS

Immerse Yourself in Mauritian Culture

Experience Mauritius like never before with Coquille Bonheur's authentic excursions.

- **Île aux Aigrettes** – Explore this protected nature reserve and witness rare endemic species in their natural habitat.
- **Blue Bay Marine Park** – Snorkel responsibly and admire the vibrant coral reefs teeming with marine life.
- **Black River Gorges National Park** – Embark on breathtaking hikes that support conservation efforts while offering panoramic green landscapes.
- **Community Village Tours** – Engage with local artisans and traditions through community-led cultural experiences.
- **Gastronomic Delights** – Indulge in exquisite meals crafted by renowned chefs, served in enchanting settings.

Choose sustainable experiences that preserve Mauritius' natural and cultural treasures for future generations.

MAURITIUS AND THE SENSES

Turquoise Lagoon
White Beaches
Mountains
Suga Cane
Festivals
Markets Stalls
Smiling People
Flowers
Sunsets

Sights

Sea Waves
Melodious Birdsongs
Silence of Nature
Sega Music
Call from Mosque
Tinkling of Bells

Sounds

Fresh Fruits
Spicy Foods
Sugar
Rum
Fresh Vegetables
Tea

Tastes

Molasses
Vanilla
Jasmine
Alamanda
Exotic Spices
Forests

Scents



AUTHENTICS EXPERIENCES



Buy Your Own & Cook



Start Your Own Fire



Tea Plucking



Build Your Own Rum



NATURE & ADVENTURE EXPERIENCES

- **Ebony Forest Hiking**
- **La Vallée De Ferney**
- **La Vallée Des Couleurs (Zipline)**
- **Ile Aux Aigrettes**





LAND EXCURSIONS

- **Tea Plantation**
- **Chamarel Waterfalls**
- **Pamplemousses Garden**
- **Chamarel 7 Coloured Earth**





SEA EXCURSIONS

- Snorkeling
- Catamaran Cruises
- Kayaking
- Ilot Bénitiers



Rodrigues / Reunion Island



PROMOTION OF AN AUTHENTIC ISLAND



Rodrigues: A small pearl of the Indian Ocean, Rodrigues seduces with its authentic charm and preserved nature. Between turquoise lagoons, green hills and picturesque villages, the island offers a peaceful escape, punctuated by the warm hospitality of its inhabitants and a rich Creole culture.



Reunion Island: Land of contrasts and adventure, Reunion Island amazes with its spectacular landscapes, between volcanoes, tropical forests and black sand beaches. Rich in a unique cultural mix, the island is a paradise for lovers of hiking, gastronomy and authentic discoveries.



Our Commercial Contribution

Coquille Bonheur is a member of the following associations:

- The Small and Medium Hotels Association
- Mauritius Institute of Management
- Mauritius Institute of Directors
- Institute of Logistics and Transport
- Friends in Tourism (Actual President- Christian Lefèvre)
- Member of IAGTO (Golf Association)

- Assistance for Familiarization Tours and Staff Travel
- We design tailor-made familiarization programs in collaboration with our local partners and the Tourism Office, including half-board accommodation, visits, transportation, and excursions free of charge. These educational trips enhance destination knowledge and strengthen brand recognition.
- We contribute to the development of products suited to target markets, taking seasonality into account through our initiatives, which include professional and public events, as well as online promotions. Our exclusive offers, featuring the "Amazing Holiday Special" concept, incorporate "BONUS PLUS" benefits to stimulate sales.

- Being a member of these professional associations is beneficial for our business. Our membership provides an ideal platform to stay informed about the latest news and information, including legislative and policy changes.
- Thanks to these associations and our regular interaction with the Ministry of Tourism, we periodically receive updates on the performance of the destination and region. The reports we receive are systematically shared with our key partners. We regularly provide statistics, including arrival figures for Mauritius and other Indian Ocean destinations such as Seychelles, Maldives, and Sri Lanka. A statistical analysis, along with a report, is sent to all our partners each month.



REFERENCES

Here are some references from our partners with whom we have successfully collaborated. They can vouch for our work. Feel free to contact them. For written testimonials, please let us know.

Since our inception, we have been working with demanding tour operators, as listed below.

<p>Joanne Adolphe Chief Executive Officer Thompsons Holidays – South Africa</p>	<p>Susie Freeman Managing Director Susie Freeman Travel - UK</p>	<p>Heine Sørensen Managing Director Blixen Tours - Scandinavia</p>
<p>John Bevan – CEO dnata Travel Group Sebastien Doussin – dnata Senior Vice President of Global Travel Services & Destination Management</p>	<p>Trevor Fernandes Managing Director Wildlife Safari - Australia</p>	<p>Christine DUFFAU Tour Services Purchaser Ponant - France</p>
<p>Neela Goyal Product Manager Southall Travel - UK</p>	<p>Jay Stokov Head of Product Emirates Holidays - Worldwide</p>	<p>Alexandre Gavalda Exec Board Member Commercial Director Travel Counsellors - UK</p>



SBM BANK (MAURITIUS) LTD

OPC/ARS/BR/25/289

17 February 2025

TO WHOM IT MAY CONCERN

We certify that COQUILLE BONHEUR LTD, with mailing address 33 Appollo Street, Roches Brunes is a customer of the SBM Bank (Mauritius) Ltd since October 2006.

Accounts with the Bank are operated satisfactorily.

The above information is conveyed to you in strict confidence without any responsibility or liability on the part of the Bank or any of its officers.

For the SBM Bank (Mauritius) Ltd,

Authorised Signatories



SBM BANK (MAURITIUS) LTD,
CORPORATE OFFICE, SBM Tower,
1, Queen Elizabeth II Avenue, Port Louis,
Republic of Mauritius.

t: (230) 202 1111
f: (230) 202 1234

Swift: STCBMUMU
e: sbm@sbgroupp.mu

www.smbank.com

BRN: C07002193

BANK ONE

OPC-CAS/AL/17/02/2025

18th February 2025

TO WHOM IT MAY CONCERN

This is to certify that M/s Coquille Bonheur Ltd, File Number: 62450 having its registered address at 33 Apollo Street, Roches Brunes, Rose Hill is a customer of our bank since August 2019.

This information is not to be taken as a representation or guarantee. Neither the bank nor any of its officers shall have any obligation or liability whatsoever at present or in the future in respect of the above.

FOR AND ON BEHALF OF BANK ONE LIMITED

Bank One Limited
Registered Office: 16, Sir William Newton Street, Port Louis, Mauritius
T: +230 202 9200 | F: +230 212 6647 | E: info@bankone.mu | www.bankone.mu
BRN: C07040612



TO WHOM IT MAY CONCERN

This is to certify that the following insurance/s has/have been contracted with our Company by **COQUILLE BONHEUR LTD &/OR MR MARIE PAUL CHRISTIAN LEFEVRE &/OR LIVING THE JOURNEY LTD &/OR COQUILLE BONHEUR RENTAL LTD &/OR ECO BONHEUR LTD.**

TYPE OF COVER : Public Liability (excluding Products Liability)

INSURED OCCURRENCES (See Risks Description) :
B1, B3, B4, B5 : Item/s 1,2

ITEM	INTEREST	SUM INSURED/ LIMIT Rs
1	Any one accident or series of accidents arising out of one event	40,000,000
2	Limit any one period of Insurance	40,000,000

LIMIT OF LIABILITY ANY ONE YEAR

TERMS : As per our Standard Policy Form

PERIOD OF INSURANCE : 01/11/24 To 31/10/25

for The Mauritius Union Assurance Co. Ltd.



Naailah Mohobuth

Documents

Date issued: 20.02.2025

Conditions of Licence:

1. Every licensee shall comply with every relevant enactment and in particular the Tourism Act and any regulations made thereunder
2. Every licensee shall comply with such standards as may be prescribed.
3. Every licensee shall take such insurance cover for its tourist enterprise as may be prescribed.
4. Every licensee shall have in his possession all permits or licences issued under any other enactment in relation to the tourist enterprise.
5. Every licensee shall give one month's prior notice to the Authority and obtain the approval of the Authority before making any change of ownership, legal status, name or location of its tourist enterprise.
6. Any change of address of licensee must be notified to the Tourism Authority within 15 days.
7. This licence shall be void if not accompanied by:
 - a receipt attesting the payment of the fees
 - a valid insurance policy (where applicable)
8. Other conditions(where applicable)

Note: In case of non-compliance, without lawful excuse, of any of the above conditions, this licence shall be revoked.

Tourism Authority
28/12/2025
5343

Licensee:
COQUILLE BONHEUR LTD

Address:
33, APOLLO STREET
ROCHES BRUNES

Trade Name
COQUILLE BONHEUR

Enterprise Details
Providing Tour Operator Service

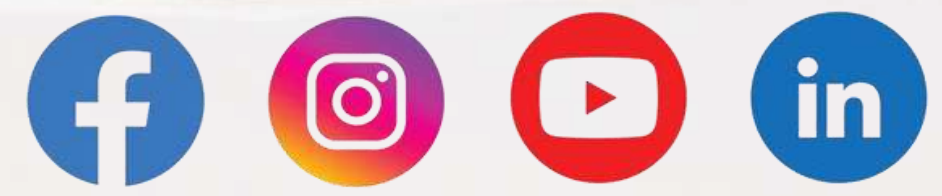
Type of Enterprise
DESTINATION MANAGEMENT COMPANY

Authorised Signature



ABOVE ALL WE CARE

Follow Us



Visit our Website for more information
www.coquillebonheur.com