

## General Information

### Front Office / Reception (24 hours)

Check in : 14.00 hours / Check out : 12.00 hours  
All Information regarding the Resort, Lost and Found, Deposit Box Assistance, First Aid Assistance, Wi-Fi login, Housekeeping Inquiries

### Money Exchange

Please use our trusted money changer located in the lobby area, or outside the resort in official money changer only. Unnecessary inconveniences sometimes occurred when you exchange your currency in non-official money changers. Please make sure to re-count your exchanged money in front of the money changer before leaving

### Guest Manager (Extension 2 or 7)

All Information regarding the resort  
Late check out (\*extra charges)  
Upgrade to higher room category (\*extra charges)

### Complimentary Wi-Fi

Throughout the resort and in all guest rooms

### Cool's Lounge

Open daily from 08.00 hrs until midnight  
Clinic, Games room, Mahjong and Karaoke room  
DVD rental IDR 130K per day (please book one day in advance)

### Bamboo Kids Club

Open daily 09.00 hrs - 21.00 hrs  
Free of charge. Available for children 4 - 15 years old  
Baby sitter is available at extra charges (book in advance)

### Coin Laundry

Available 24 hours in Family Paradise

### Swimming Pools & Water Slides

The main pool and adult only Infinity Pool are open daily 07.00 - 20.00 hours  
Pool towels are available at towel counter at 07.00 - 20.00 hours  
Waterslide open daily 10.00 - 17.00 hours  
Wall Climbing open daily 15.00 - 17.00 hours  
Mini Water Park open daily 10.00 - 17.00 hours  
Pool towels are available at towel counter at 10.00 - 18.00 hours  
Pool towels will be removed from unattended long chairs after 30 minutes

### Water Sport (terms and conditions apply)

Water sport activities are considered an extreme activity.  
Life jacket is mandatory.  
Batarata Water Sport 10.00 -15.00 hours (depending on tide)  
non-motorized 09.00 - 16.45 hours (depending on tide)  
Seawalker open daily 08.00 -18.00 hours (except Friday) ext 8591

## Romantic Dining Experience

### Romantic Seafood Extravaganza

at the beach with Pergola  
IDR 1,755K per couple for B&B guests  
IDR 1,170K per couple for All Inclusive guests

### Romantic Taste of India

at the beach with Cabana  
IDR 1,365K per couple for B&B guests  
IDR 910K per couple for All Inclusive guests

### Enchanting Candle Light Dinner

at the beach  
IDR 1,365K per couple for B&B guests  
IDR 910K per couple for All Inclusive guests

### Romantic Ocean Breeze

at the beach with Cabana  
IDR 1,170K per couple for B&B guests  
IDR 780K per couple for All Inclusive guests

*Prices are in IDR (Indonesian Rupiah) and subject to 21% government tax and service charge  
Please reserve one day in advance through our guest manager*

## Restaurants & Bars

### Grand Cafe **G B**

Buffet breakfast from 07.00 to 10.30 hours  
Buffet lunch from 12.00 to 15.00 hours  
Buffer dinner from 19.00 to 22.00 hours  
\*All buffet meals are available for Gold and Blue All Inclusive guests  
\*A la Carte menu is available from 11.00 to 07.00 hours (next day) - Available for Gold All Inclusive guest **G**

### Jukung Seafood Grill **G**

Open daily from 11.00 to 17.00 hours  
Daily Afternoon Tea from 16.00 to 18.00 hours

### Julie's Italian **G**

Open daily from 18.00 to 23.00 hours

### Bumbu Delhi **G**

Open daily from 18.00 to 23.00 hours

### Mahi - Mahi Restaurant **G B**

Open daily from 11.00 to 18.00 hours

### Chopstick Chinese Restaurant **G**

Open daily from 11.00 to 22.00 hours  
\*The All Inclusive Guest is available in set menu

### Ibu Kitchen **G B**

Daily buffet breakfast from 07.00 to 10.30 hours  
Open for A la Carte dinner from 18.00 to 23.00 hours **G**

### Panorama Bar & Music Lounge **G B**

Open daily from 17.00 to 01.00 hours  
Daily happy hour from 18.00 to 20.00 hours

### Coconut Pool Bar **G B**

Open daily from 11.00 to 18.00 hours  
Alcoholic drinks are available for All Inclusive Guest

### Room Service **G**

Available 24 hours (except breakfast)

### Food from Outside

Please be aware that food from outside is not allowed in any outlets

## Dinner & Entertainment **G B**

### Monday

**Jimbaran Seafood Buffet**  
Entertainment : Fire Dance and Live Music  
Starting from 18.00 to 22.00 hours

### Tuesday

**Australian Asian BBQ**  
Entertainment : Mix Max Show & Live Music  
Starting from 18.00 to 22.00 hours

### Wednesday

**Archipelago of Indonesia**  
Entertainment : Live Music  
Starting from 19.00 to 22.00 hours

### Thursday

**Fiesta Latina**  
Entertainment : Cabaret Dance & Live Music  
Starting from 18.00 to 22.00 hours

### Friday

**Mediterranean Night**  
Entertainment : Live Music  
Starting from 18.00 to 22.00 hours

### Saturday

**Kampoeng Bali**  
Entertainment : Legong Dance & Live Music  
Starting from 18.00 to 22.00 hours

### Sunday

**Wonderful Silk Road**  
Entertainment : Live Music  
Starting from 18.00 to 22.00 hours

*All of the above is included for All Inclusive guests  
Prices are in IDR (Indonesian Rupiah) and subject to 21% government tax and service charge  
Above schedule availability is subject to weather conditions*

## Special Deals

**Upgrade to ocean view categories and suites,  
Please contact our guest manager ext. 7 or 2**



**Complimentary  
Wi-Fi**

**Are you familiar with the All Inclusive concept?  
Try the authentic All Inclusive package and experience a wallet-free holiday!  
For further information please contact our guest manager ext. 7 or 2**

**G** Gold **B** Blue

## All Inclusive Benefits

- Daily buffet breakfast, buffet lunch and buffet dinner anywhere within the resort **G B**
- A la Carte menu at Grand Cafe, A la Carte menu at Jukung Grill, Set menu at Julie's Italian, Set menu at the Chopstick, Set menu at Bumbu Delhi and A la Carte at Ibu Kitchen **G**
  - Snack time available between buffet hours at Grand Cafe **G B**
    - Free entrance to evening in-house entertainment, Balinese cultural show and cabaret show at Rama Stage **G B**
    - Lobster and king prawns are not included. Gold All Inclusive guest entitle 30% discount for lobster and king prawns **G B**
- Soft drinks, local mineral water, juice, local beers, local selection of wines, local liquors such as gin, vodka, whiskey and rum based on schedule in our restaurants **G B**
  - Premium drinks are available fom 21.00 to 01.00 hours at Panorama Bar **G**
    - Entitle of 30% discount on imported drinks which are not included in the Gold All Inclusive drink list **G B**
      - Daily 1x refill of mini bar **G**
    - Unlimited non-motorized water sports (ocean kayak, wind surfer, catamaran sailing - depending on tide) **G B**
  - Free access to in-house sports and activities, gym, games room in Grand Mirage and Family Paradise, mahjong room and karaoke room **G B**
  - Room Service available after 23.00 hrs - 07.00 hrs for All Inclusive Blue and available for 24 hours for All Inclusive Gold **G**
  - Complimentary laundry, 2 pieces per person per day for a minimum 3 nights stay (not including dry cleaning) **G**

\*\*\*\* other terms and conditions are based on package

## Important Informations

- Please be informed that the departure airport taxes cost IDR 200,000 per person for international flights, and IDR 75,000 per person for domestic flights. This fee is to be paid in cash at the airport.
- Note : some of tickets are including airport tax, please check on your ticket
- Kindly keep your valuable items in the safety deposit box provided in every guest room. The resort will not be held for any valuables or money lost in the room or in the resort premises.
- If you smoke in a non-smoking room or non-smoking wings, you will be charged IDR 2,600K fee for deep cleaning in your room. Rooms where it is allowed to smoke are available, please check with our receptionist if you would like to smoke in your room.
  - Kindly be informed that the provided electricity power is 220V.

## Guest Activities

### Sunday

Time	Activities	Meeting Point
09:00 - 10:00	Basic Yoga Class	Chapel Area
10:00	Pizza Making	Bamboo Kids Club
11:00	Fun at Mini Water Park	Mini Waterpark
11:00 - 12:00	Guided Ocean Kayak Tour	Mirage Water Sport
11:30 - 12:00	Aquaerobic	Grand Mirage Pool
12:00 - 13:00	Fun Pool Games	Grand Mirage Pool
13:00	Movie Time	Bamboo Kids Club
14:00	Craft Making	Family Paradise Gallery
15:00	Face Painting	Family Paradise Gallery
16:00	Catch the Crab	Beach Front
16:00 - 17:00	Beach Soccer & Volley Ball	Mirage Water Sport

### Monday

Time	Activities	Meeting Point
09:00 - 10:00	Basic Yoga Class	Chapel Area
10:00 - 12:00	Team Building & Family Games	Mirage Water Sport
10:00	Cookies Topping Creation	Bamboo Kids Club
10:30	Kids Yoga	Mini Waterpark Garden
11:00	Pillow Fighting	Family Paradise Pool
11:00	Fun at Mini Waterpark	Mini Waterpark
11:00 - 12:00	Guided Ocean Kayak Tour	Mini Waterpark
11:30 - 12:00	Aquaerobic	Grand Mirage Pool
12:00 - 13:00	Fun Pool Games	Grand Mirage Pool
13:00	Movie Time	Bamboo Kids Club
14:00	Hand Painting	Family Paradise Gallery
14:30 - 15:45	Balinese Janur Weaving & Fruits/Vegetables Carving Bracelet Making	Grand Cafe Area
15:00	Balinese Janur Weaving & Fruits/Vegetables Carving	Bamboo Kids Club
15:00 - 16:00	Fun Frisbee Game	Mirage Water Sport
15:45	Balinese Costume/Dress	Cool's Lounge
16:00	Mini Golf	Garden in front of Chapel
16:00 - 17:00	Beach Soccer & Volleyball	Mirage Water Sport

### Tuesday

Time	Activities	Meeting Point
09:00 - 10:00	Basic Yoga Class	Chapel Area
10:00	Feeding the Fish	Waterfall & Villa Garden
11:00	Fun at Mini Water Park	Mini Waterpark
11:00 - 12:00	Guided Ocean Kayak Tour	Mirage Water Sport
11:30 - 12:00	Aquaerobic	Grand Mirage Pool
12:00 - 13:00	Fun Pool Games	Grand Mirage Pool
13:00	Movie Time	Bamboo Kids Club
14:30	Treasure Hunt	Bamboo Kids Club
14:30 - 15:30	Cooking Class - Spring Roll	Grand Cafe Area
15:00	Free Kick Contest	Mini Waterpark Garden
16:00	Water War	Mini Waterpark Garden
16:00 - 17:00	Beach Soccer & Volleyball	Mirage Water Sport
17:00	Cocktail & Mocktail Making	Panorama Bar

### Wednesday

Time	Activities	Meeting Point
09:00 - 10:00	Basic Yoga Class	Chapel Area
10:00	Kids Talent	Bamboo Kids Club
10:00	Horse Riding	Beach Front Paradise
10:30	Kids Yoga	Mini Waterpark Garden
11:00	Pillow Fighting	Pool Family Paradise
11:00 - 12:00	Guided Ocean Kayak Tour	Mirage Water Sport Center
11:30 - 12:00	Aquaerobic	Grand Mirage Pool
12:00 - 13:00	Fun Pool Games	Grand Mirage Pool
13:00	Movie Time	Bamboo Kids Club
14:00	I'm an Artist	Family Paradise Gallery
14:00 - 15:00	Village Guided Bicycle Tour	Kids Club Area
14:30 - 15:30	Cooking Class Fried Rice	Grand Cafe Area
15:30 - 16:00	Fruit Testing	Grand Cafe Exhibition Area
15:00	Binggo Games	Bamboo Kids Club
16:00	Mini Golf	Bamboo Kids Club
16:00 - 17:00	Beach Soccer & Volley Ball	Mirage Water Sport Center

### Thursday

Time	Activities	Meeting Point
09:00 - 10:00	Basic Yoga Class	Chapel Area
10:00	Musical Chair	Bamboo Kids Club
10:00	Music Lesson	Bamboo Kids Club
10:30	Kids Zumba	Garden Mini Waterpark
11:00	Fun at Mini Waterpark	Mini Waterpark
11:00 - 12:00	Guided Ocean Kayak Tour	Mirage Water Sport Center
11:30 - 12:00	Aquaerobic	Grand Mirage Pool
12:00 - 13:00	Fun Pool Games	Grand Mirage Pool
13:00	Movie Time	Bamboo Kids Club
14:00	Canang Sari Making	Bamboo Kids Club
14:00 - 14:30	Bracelet Making	Grand Cafe Area
15:00	Foam Party	Pool Side Family Paradise
14:30 - 15:30	Cooking Class - Fried Noodle	Grand Cafe Area
15:30 - 16:00	Fruit Testing	Grand Cafe Exhibition Area
16:00	Collecting Shell	Beach Front
16:00 - 17:00	Beach Soccer & Volley Ball	Mirage Water Sport Center

### Friday

Time	Activities	Meeting Point
09:00 - 10:00	Basic Yoga Class	Chapel Area
10:00	Craft Making	Bamboo Kids Club
11:00	Fun at Mini Water Park	Mini Waterpark
11:00 - 12:00	Guided Ocean Kayak Tour	Mirage Water Sport
11:30 - 12:00	Aquaerobic	Grand Mirage Pool
12:00 - 13:00	Fun Pool Games	Grand Mirage Pool
13:00	Movie Time	Bamboo Kids Club
14:00	Boat Making	Family Paradise Gallery
14:30 - 15:45	Balinese Janur Weaving & Fruits/Vegetables Carving	Grand Cafe Area
15:00	Boat Race	Family Paradise Pool
15:45	Balinese Costume/Dress	Cool's Lounge
16:00	Balinese Dance	Family Paradise Temple Garden
16:00 - 17:00	Beach Soccer & Volley Ball	Mirage Water Sport Center

### Saturday

Time	Activities	Meeting Point
09:00 - 10:00	Basic Yoga Class	Garden Mini Waterpark
09:00 - 10:00	Lego Champion	Chapel Area
10:00	Nail Polish	Bamboo Kids Club
10:30	Kids Yoga	Mini Waterpark Garden
11:00	Pillow Fighting	Pool Family Paradise
11:00	Fun at Mini Waterpark	Mini Waterpark
11:00 - 12:00	Guided Ocean Kayak Tour	Mirage Water Sport
11:30 - 12:00	Zumba	Grand Mirage Pool
13:00	Movie Time	Bamboo Kids Club
14:00	Tie Dye T-Shirt Making	Mini Waterpark Garden
14:30 - 15:00	Fruit Testing	Grand Cafe Exhibition Area
15:00 - 16:00	Fun Frisbee Game	Mirage Water Sport Center
16:00	Mini Golf	Beach Front
16:00 - 17:00	Beach Soccer & Volleyball	Mirage Water Sport



Above schedule is subjected to change due to the weather condition without any prior notice

If you wish to have an excursion, please note that the departure time will be in the early morning and please order your breakfast box one day in advance

Breakfast Box at IDR 130K  
Lunch Box at IDR 182K  
Included for All Inclusive Guest & Standard Benefit Guest





### Resort Map Information

- |                                       |                                    |  |
|---------------------------------------|------------------------------------|--|
| 1. Parking Area                       | 17. Coconut Pool Bar               | 33. Chopstick Chinese Restaurant (2nd Floor) |
| 2. Lobby Entrance                     | 18. Main Pool                      | 34. Coin Laundry (3rd Floor)                 |
| 3. Lobby Reception                    | 19. Grand Mirage Temple            | 35. Ibu Kitchen Restaurant (2nd Floor)       |
| 4. Waterfall                          | 20. Mirage Wedding Chapel          | 36. Bamboo E-lounge (1st Floor)              |
| 5. Boutique                           | 21. Adult Only Infinity Pool       | 37. Family Lounge                            |
| 6. Ballroom                           | 22. Jukung Seafood Restaurant      | 38. Bamboo Kids Club (1st Floor)             |
| 7. Mirage Villas                      | 23. Rama Live Entertainment        | 39. Bamboo Play Room (1st Floor)             |
| 8. Lagoon                             | 24. Water Sport Center             | 40. Bamboo Play Room (1st Floor)             |
| 9. Janger Room (3rd Floor)            | 25. Pura Dalam Tengkulung (Temple) | 41. Terrace (1st Floor)                      |
| 10. Grand Café (1st Floor)            | 26. Temple                         | 42. Pond                                     |
| 11. Legong Room                       | 27. Thalasso Spa Aquamedic Pool    | 43. Mahi Mahi Restaurant                     |
| 12. Cool's Leisure Lounge (1st Floor) | 28. Thalasso Spa Entrance          | 44. Water Slide Spot                         |
| 13. Lagoon                            | 29. Pura Dalem Tengkulung (Temple) | 45. Wall Climbing                            |
| 14. Miracle Lounge                    | 30. Motorbike Parking Area         | 46. Family Paradise Temple                   |
| 15. Panorama Bar                      | 31. Mini Waterpark (1st Floor)     |  |
| 16. Bumbu Delhi Indian Restaurant     | 32. Starbucks Coffee (1st Floor)   |  |



### Wedding Packages

Celebrate your love and experience the romantic love getaway on the Island of Gods

Ocean Breeze Chapel Wedding  
Blue Ocean Ceremony  
Garden Ocean View Ceremony

Discount 10% for inhouse guests who make reservation during your stay

Prices are in Indonesian Rupiah are net and inclusive of 21% tax & service charge

For further information please contact our staff at ext 8597

### Thalasso Bali

Feel the healing power of water and experience Thalasso Bali's rejuvenating treatments

- Aquamedic Pool** (60 min) IDR 390K++
- Affusion Shower Massage** (50 min) IDR 884K++
- French Warm Algototherapy (Seaweed Body Wrap)** (25 min) IDR 624K++
- Aromatherapy Balinese Massage** (55 min) IDR 624K++
- Thermo Effective Slimming Massage** (55 min) IDR 754K++
- Warm & Cold Stone Massage** (85 min) IDR 910K++
- Shirodhara** (55 min) IDR 1,040K++
- Body Exfoliation** (55 min) IDR 624K++
- Body Wrap** (25 min) **Banana Leaf Wrap** IDR 624K++
- Vitamin & Fresh Aloe Vera Cream Bath** (± 75 min) IDR 585K++
- The Sweet Heaven** (210 min) IDR 1,820K++ (Single)
- A Brand New Day** (150 min) IDR 1,235K++
- Thalasso Beauty Express** (140 min) IDR 1,430K++
- Thalasso Luxury Anti Aging** (270 min) IDR 3,224K++
- Thalasso Easy Shape** (120 min) IDR 1,040K++
- Intimacy Care Thalasso Style** (180 min) IDR 1,495K++
- Becoming Mom** (150 min) IDR 1,560K++
- Kids Journey** (90 min) IDR 884K++
- SOS! Critical Sunburn Remedy** (120 min) IDR 1,365K++

Get 25% discount for Pedicure, only on Friday

**Hot Deal**  
**15% Discount**

Get a special 15% discount for any treatment in our menu between 18.00 hours - closing by showing this journal \*

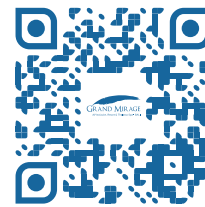
Open daily from 09.00 – 21.00 hours

Prices are in Indonesian Rupiah multiplied by 1000 and subject to 21% government tax and service charge.

This Special Offer is unable to be Combined with Any Other Promotion

For reservations, please contact our Thalasso Bali staff at ext 8552/8514/8513

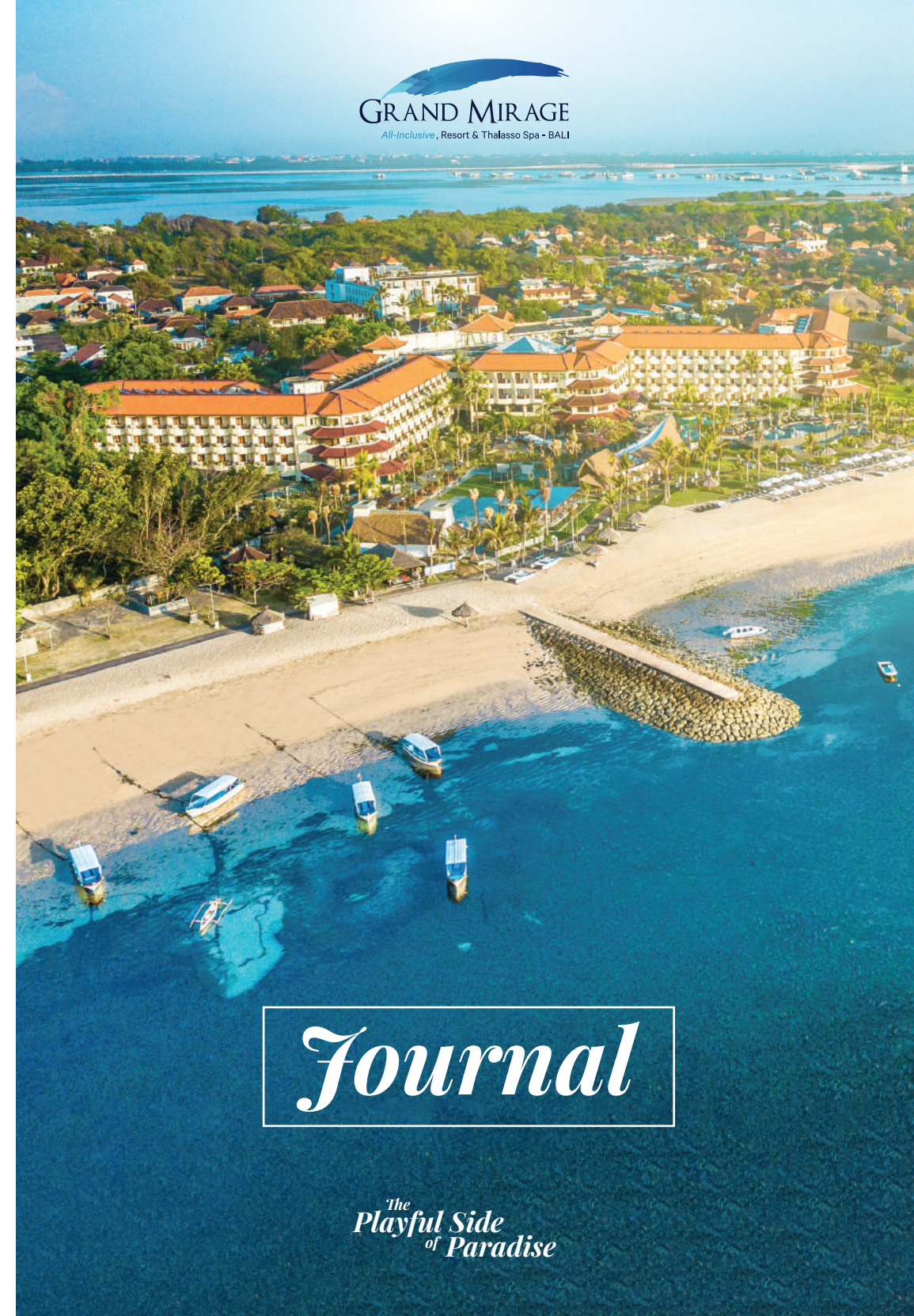
\* terms & conditions applied



### Grand Mirage Resort & Thalasso Bali

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**GRAND MIRAGE**  
All-Inclusive, Resort & Thalasso Spa - BALI

*Journal*

*The Playful Side of Paradise*