

TOUR EAST

Your Partner in Asia Pacific.



PRESIDENT'S MESSAGE

We aim to be better, smarter, more responsible and always personal – to create these "Perfect Moments, Always."

This philosophy has propelled Tour East into one of Asia Pacific's top destination management companies and continues to guide us forward as we concentrate our focus on technology. It has also been a beacon to help our group to navigate the difficult last two years and to emerge stronger.

With our strengthened platforms, our trade partners can expect even more enhanced products and solutions that continually provide you with that extra edge in an ever-competitive market.

In addition to providing you with real-time access to prices, availability and instant confirmation wherever possible, our solutions are geared to help you effectively target the demands of today's time-crunched consumers.

Superior customer service, in-depth destination knowledge and strong relationships have been at the heart of Tour East's operations. After all, in the face of real challenges, nothing beats having a warm voice and sincere touch to resolve any difficult situation.

Tour East has served our partners for over 50 years. We are assured and motivated by the invaluable support of trade partners like you, who enable us to scale exemplary heights year after year. Together, we can conquer new frontiers.

On to the next fifty years!

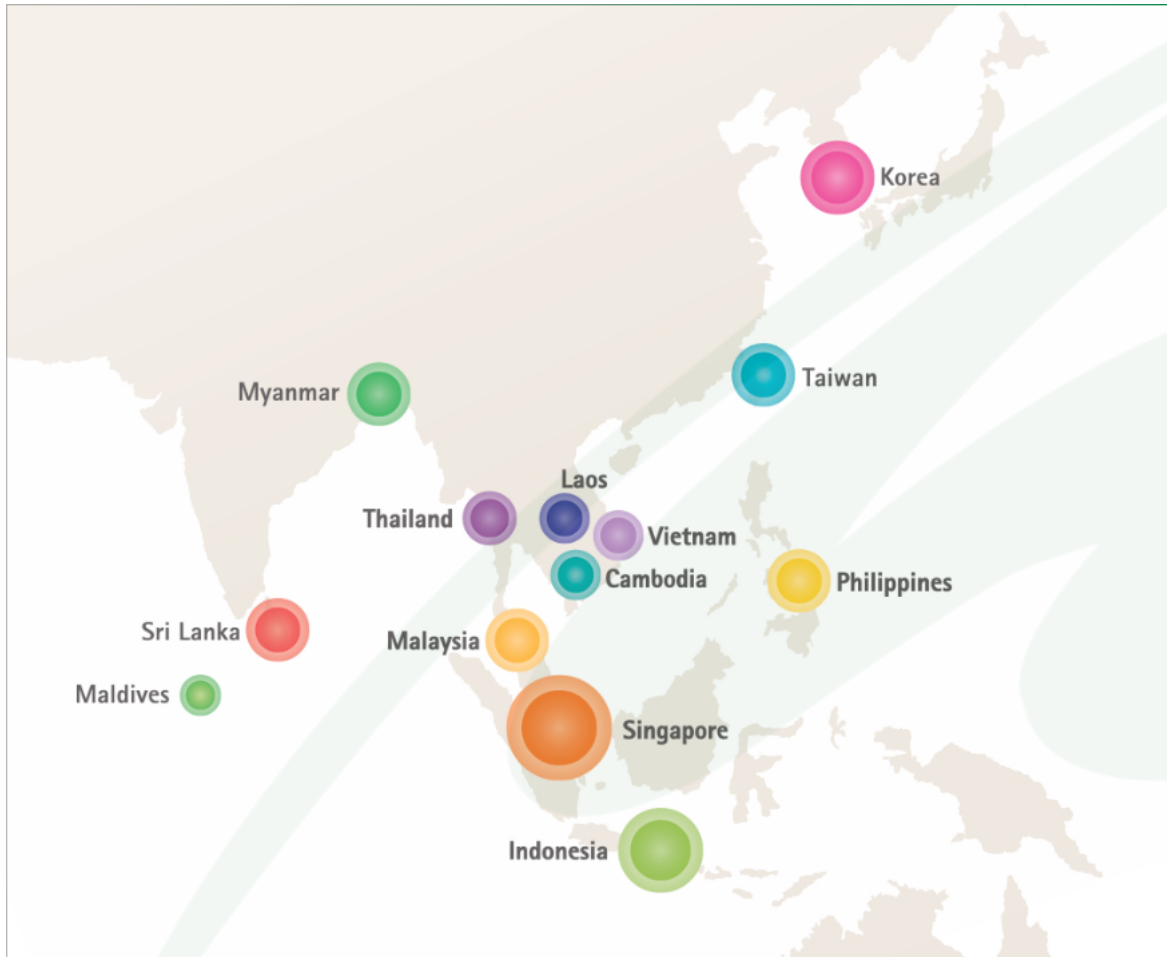
"Superior customer service, in-depth destination knowledge and strong relationships have been at the heart of Tour East's operations for the past 50 years."



Hiroyuki "Keith" Kitagawa
President & CEO

Your Partner in Asia Pacific.

LOCAL EXPERTISE. GLOBAL REACH.



- Established in 1972
- Offices in 13 countries
- Technology providing access to rates and bookings 24/7
- An international sales team covering all regions
- A member of the **Global DMC Network by JTB Group**

Your Partner in Asia Pacific.

GLOBAL DMC
NETWORK by JTB Group

EUROPE
Europamund
KUONI
TUMLARE

JAPAN
Global Marketing & Travel

ASIA/OCEANIA
TOUR EAST

NORTH AMERICA
M&A
tpi
CALIFORNIA TOURS

BRAZIL
Quickly

HAWAII
M&A

KOREA
LOTTE JTB
Perfect moments, always
TOUR EAST

"PERFECT MOMENTS, ALWAYS."

Being part of the **GLOBAL DMC NETWORK by JTB Group**, these words are more than just a slogan.

We collaborate with our worldwide affiliates, industry partners and suppliers to develop innovative services and solutions that enable our customers to connect more deeply and meaningfully.

We are so contributing to creating sustainable communities and a more peaceful and interconnected planet.

The JTB Group remains as committed as 110 years ago to delivering unrivaled excitement, value and satisfaction and opening up new worlds.

All network members are here to provide the legendary **Perfect Moments, Always. Experiences that last forever.**

Your Partner in Asia Pacific.



SERVICES IN ALL SHAPES AND SIZES.

As your one-stop destination management company, we provide a single trusted face of accountability for a comprehensive suite of services for individual and group travelers:

- Meet & Greet Services
- Ground Transportation
- Accommodation
- Sightseeing Tours
- Cruises
- MICE
- Special interest & study tours
- Premium lifestyle experiences

Your Partner in **ASIA PACIFIC.**



"MICE TO MEET YOU."

We are passionate about meetings, incentives, conferences and exhibitions! We help to bring all elements together to make your event successful.

No matter your event size, occasion or budget, we possess a wealth of experience and all the relevant connections to offer an exciting range of accommodation, venues, ideas, and dedicated MICE management teams to help you bring it to life.

- Support from concept to completion for every event
- Creative team events catering to every size and budget
- State-of-the-art Event Management Technology Solutions
- Experienced, resourceful and dedicated on-site management
- Full hospitality arrangements
- Pre- and Post-Programs
- Special interest tours and activities & Companion Programs
- Indoor & Outdoor Team Building Activities

Your Partner in **MICE.**

"SUSTAINABLY YOURS".



The teams of TOUR EAST SINGAPORE (September 2022) and TOUR EAST BALI (December 2022) attained Travelife Partnership status. The Travelife Partner award recognizes the team's commitment to social and environmental sustainability. Both offices comply with more than 100 criteria related to sustainability management, office operations, working with suppliers and customer communication. The teams are working towards further improvements aiming to eventually reach the Travelife Certified stage.



More countries are to follow suit!

Our network has always been keenly aware of the need to look after our planet, its people and communities.

In Japan, our affiliates at JTB Global Marketing & Travel Inc. have attained Travelife certified status. Most Tour East countries have since followed suit and worked towards the partnership level.

More information on Tour East's Sustainable Tourism Code of Conduct can be found here <https://www.toutheast.net/our-sustainability/>.

The entire Global DMC Network by JTB Group is committed to UNWTO's Sustainable Development Goals for Tourism.

Your Partner in **ASIA PACIFIC.**

AND NOW TO OUR COUNTRIES.

There is no better way to introduce our countries than to use their individual national tourism board's slogans as headlines.

Your Partner in **ASIA PACIFIC.**

CAMBODIA - "KINGDOM OF WONDER."



With an eye on personalised and exclusive travel planning, Tour East Cambodia is dedicated to delivering the real Cambodian experience to all visitors.

An extensive, knowledgeable, well-travelled multilingual team delights in sharing their experiences and creating magic in delivering truly inspirational and experiential travel programs.

Spanning a range of travel themes, Tour East Cambodia offers experiences ranging from culture and history to culinary, active travel, wellness, and more, offering the perfect program for all interests.



Bandith Mao
Inbound Manager (Cambodia & Laos)
TOUR EAST CAMBODIA

Your Partner in **CAMBODIA.**

"WONDERFUL INDONESIA."



Indonesia is the largest country in South East Asia. With over 17,000 islands and set on tectonic plates and volcanic grounds, the archipelago state has encompassed peoples and cultures of mainland Asia and Oceania. The result is a unique and welcoming diverse environment and society.

Indonesia is awash with cultural and natural wonders, which continue to inspire us. Tour East Indonesia has created and delivered exceptional and awe-inspiring travel experiences for over 27 years.

Tour East's head office is located in Bali. And the Island of the Gods is the best locale to benefit from divine inspiration to provide these "perfect moments, always."



Mahalia Pantja
Deputy General Manager
TOUR EAST INDONESIA

Your Partner in **INDONESIA.**

"IMAGINE YOUR KOREA."



Korea has emerged as a tourist magnet packed with experiences from cultural to culinary and natural settings to modern-day entertainment.

Tour East Korea provides extensive local knowledge and know-how to deliver exceptional and personalised travel programs to all types of travellers.

Tour East Korea's unique offerings and services create truly memorable experiences, whether an explorer or a traveller seeking to blend old and new.



Junghwan Lee
Manager
TOUR EAST KOREA

Your Partner in **KOREA.**

LAOS. "SIMPLY BEAUTIFUL."



Rich with experiential travel opportunities, Laos is an ideal destination to combine with other countries within the region.

With the Tour East network, it could not be easier to design and create the ideal travel experience.

Discover this Indochina gem with the Tour East team of professional travel designers and equally qualified guides as they impart their knowledge and stories.

From World Heritage sites to local flavours in the bustling streets of Vientiane, let Tour East show the real Laos.



Bandith Mao
Inbound Manager (Cambodia & Laos)

Your Partner in **LAOS.**

"MALAYSIA, TRULY ASIA."



Malaysia is a melting pot of cultures and ethnicities - rich in travel adventures and experiences.

For over a decade, Tour East has guided visitors within this diverse destination, from the stunning beauty and scenery from the island of Borneo and the Cameron Highlands to historic Georgetown in Penang, or spectacular Kuala Lumpur.

As a result, Malaysia offers the opportunity to experience many different holidays in one place.

Through the professional team at Tour East headquartered in Kuala Lumpur, you can be assured of premium knowledge and professional experience.



Kiyoshi Fujita
Managing Director
TOUR EAST MALAYSIA

Your Partner in **MALAYSIA.**

"IT'S MORE FUN IN THE PHILIPPINES."



The Philippines has over 7,500 islands, offering unparalleled biodiversity and travel experiences of all types and budgets.

Tour East Philippines delivers an extensive range of tailored, experienced-based travel programs from both Manila and Cebu operation centres.

A multilingual team of tour guides also means that visitors of all nationalities can be cared for with world-renowned Filipino style and gracious hospitality.

The Philippines is distinguished for its pristine beaches and crystal waters, colourful customs, delicious food, lively entertainment and wonderful people - no wonder "It's more fun in the Philippines".



Kota Yoshida
General Manager & President

Your Partner in **THE PHILIPPINES.**

SINGAPORE. "PASSION MADE POSSIBLE."



This multi-award-winning team has created and innovated the travel experience in Singapore for half a century.

Tour East Singapore assures the highest quality standards with its own operated overland tours and sightseeing.

From exclusive to luxury, traveller to explorer, Tour East Singapore recognises and delivers excellence within Singapore and beyond.



Dominic Ong
General Manager
TOUR EAST SINGAPORE

Your Partner in **SINGAPORE.**

"SO SRI LANKA."



Never have two countries complemented each other as simply as Sri Lanka and the Maldives to deliver one of the world's most exceptional holiday experiences.

Whether requiring a single centre stay or combining the rich fusion of culture and adventure from Sri Lanka with the sheer indulgence of Maldives,

Tour East can deliver a seamless start-to-end experience.



Chathura Fernando
Team Leader
TOUR EAST SRI LANKA & MALDIVES

Your Partner in **SRI LANKA & MALDIVES.**

TAIWAN - "THE HEART OF ASIA."



With a professional multilingual team Tour East Taiwan always delivers to and beyond expectations.

An island that offers increasing appeal to seasoned travellers, Taiwan provides a realm of cultural and natural experiences from coast to coast.

Excelling at delivering unique and personalised travel programmes, Tour East Taiwan embraces all the destination has to offer, emphasising culture, food, and adventure programs.



Nao Yoshida
Assistant Manager, Global Inbound Division
TOUR EAST TAIWAN

Your Partner in **TAIWAN.**

"AMAZING THAILAND."



Thailand sets its sight on being amazing for every type, budget and style of traveller.

For half a century in 2022, Tour East Thailand has been delivering excellence and lasting memories to global inbound customers.

Tour East Thailand has offices and partner agencies in all key tourist destinations to ensure updated product offerings and in-destination customer support.

On to the next 50 years of accolades and awards for exceptional travel experiences and personalised services!



Monthathip Kitkanchana (Teddy)
Senior Manager DMC-GIB & Operation Indochina
TOUR EAST THAILAND

Your Partner in **THAILAND.**

VIETNAM – "TIMELESS CHARM."



Vietnam has reinvented itself as Southeast Asia's most exciting tourist destination and is a hotspot for foodies, beachgoers and thrill-seekers alike.

With its head office in Ho Chi Minh, Tour East Vietnam boasts wholly owned regional offices in Da Nang and Hanoi.

A team of passionate travellers that love to show others the beauty of this country,

Tour East Vietnam takes great pride in providing the most exceptional travel experiences and personalised services for leisure and MICE travellers.



NGUYỄN HỮU HUY
Planning Department
TOUR EAST VIETNAM

Your Partner in **VIETNAM.**



Mr Dennis Law
Director of Sales & Marketing
(Asian & Middle Eastern Markets)
dennis_l.hq@jtbp.com



Mr Peter Weibel
Director of Sales & Marketing
(International Markets)
pweibel@toueast.net

CORPORATE HEADQUARTERS.

Teams of our corporate headquarters are based both in Singapore and Bangkok.

The sales and marketing division manages the global sales network, launching new products and services, key client management, coordinating events and trade-related shows and exhibitions, digital marketing and trade media communications.

OUR GLOBAL SALES OFFICES



CHINA (CENTRAL & NORTH)
Ms Jessie Liu
salespek@toueast.net



CHINA (SOUTH)
Mr Benson Chan
salescan@toueast.net



AUSTRALIA & NEW ZEALAND
Mr Charlie Ridout
salesau@toueast.net



LATIN AMERICA / SPAIN / PORTUGAL
Mr Albert Sanchez Ramos
aramos@toueast.net



INDIA
Mr Naresh Chhatola
salesindia@toueast.net



UK / IRELAND / SCANDINAVIA
Mr Jonathan Wilkins
salesuk@toueast.net



USA / CANADA / BRAZIL (MICE)
Mr Wim Crabbe
us_mice@toueast.net

Your Partner in **ASIA PACIFIC.**

ASIA PACIFIC IN A CLICK.



Thousands of products are available to you instantly.

From tours, transfers, travel experiences, and packages to an extensive range of hotels and resorts at every price point and category.

Connect with us today for your log-in and get access to our easy-to-use online booking engine.

Contact Tour East at info@toureast.net for more information or visit our website www.toureast.net.

Your Partner in **ASIA PACIFIC.**

OUR OFFICES AT A GLANCE.

CAMBODIA ●

#080, BBU Street, Veheachen Village
Svaydangkom Commune, Siem Reap
cambodia@toureast.net

INDONESIA ●

Jl. Bypass Ngurah Rai No.88
Kelan Abian, Tuban, Kuta, Bali 80362
sales-bali@toureast.net

KOREA (SOUTH) ●

3F Samhwan Building
88 Yulgok-ro, Jongno-gu,
Seoul 03131
korea@toureast.net

LAOS ●

c/o #080, BBU Street, Veheachen Village
Svaydangkom Commune, Siem Reap
laos@toureast.net

MALAYSIA ●

16.02 – 16.07 Level 16
Amoda Building 22 Jalan Imbi
55100 Kuala Lumpur
rsvn-kul@toureast.net

THE PHILIPPINES ●

Unit 2, 18th Floor A.T. Yuchengco Centre
26th & 25th Streets, Bonifacio South,
Bonifacio Global City
Taguig City 1634
inbound.ph@toureast.net
resvn1.ph@toureast.net

SINGAPORE ●

79 Anson Road #07-04
Singapore 079906
resvn@toureast.net

SRI LANKA & MALDIVES ●●

Jetwing House I, Level 4
46/26 Navam Mawatha
Colombo 00200, Sri Lanka
srilanka@toureast.net
cfernando@toureast.net

TAIWAN ●

9F No. 60, Sec. 2, Zhongshan N. Road
Zhongshan District, Taipei City 104
globalinbound.tw@toureast.net

THAILAND ●

54 Harindhorn Building, 9Floor
Room 9C, 9D, 9E
North Sathorn Road
Silom, Bangrak
Bangkok 10500
b2b_inter@toureast.net

VIETNAM ●

57 Nguyen Khac Nhu Street
Co Giang Ward, District 1, HCMC
resvn@toureast.vn

Your Partner in **ASIA PACIFIC.**



<https://www.linkedin.com/company/tour-east/>

Find us on 

<https://www.facebook.com/TourEast/>



<https://www.instagram.com/toureastdmc/>

Your Partner in **ASIA PACIFIC.**